

SPRING CONFERENCE  
AGENDA

---

**2023**

Westin Chicago Northwest  
Itasca, IL



# welcome

## to the 2023 ICB Spring Conference

*It is a true pleasure to welcome you to the 2023 ICB Spring Conference. It is the first in-person Spring Conference since 2019! On behalf of the entire Board of Directors and staff we are very excited that you are here. The ICB Board, Management and Staff have worked tirelessly on your behalf to bring you a quality education experience.*

*You may notice that we have a couple of “twists” this year to the conference. We have a couple of out of state presenters and on Thursday night we are having a job fair! The fair is open to everyone at the conference, free of charge! So please feel free to drop down to the job fair and take a stroll!*

*As the new Illinois Certification Board (ICB) Executive Director, this is my first Spring Conference. I am so excited to get to meet many of you and find out more about you.*

*I want to personally thank the ICB staff for the hours and hours they have put into this conference to ensure you have the best educational and collaborative experience possible.*

*We have great presenters this year! I know you will find every workshop informative and those with exhibit tables have important information for you as well so be sure to stop by each table to get all those details.*

*Finally, I want to thank our sponsors for this year’s event. Their investment in this conference is an investment in helping to ensure we build on the quality workforce that serves this field.*

*So, let's roll up our sleeves and get to work!*

*Thank you again and have a great conference!*

*CHRIS BOYSTER*

Executive Director

# Conference Highlights



EXHIBIT HALL  
KEYNOTE SESSION: IDOC - TRANSFORMING FROM THE INSIDE OUT  
    PRESENTER: *Alyssa Williams, IDOC, Acting Assistant Director*  
MEET THE EXECUTIVE DIRECTOR RECEPTION  
EVENING WORKSHOP



EXHIBIT HALL  
RECOGNITION CEREMONY  
KEYNOTE SESSION: PAWS FOR PATRICK  
    PRESENTERS: *Fronzie Roemer and Dan Maigler, LCSW*  
EVENING WORKSHOP



EXHIBIT HALL



ATP STUDENT RECOGNITION DAY  
EXHIBIT HALL  
ANNUAL MEETING, REPORTS & AWARDS  
JOB FAIR



EXHIBIT HALL  
SPRING CONFERENCE 2024 SCHOLARSHIP AWARDED  
KEYNOTE SESSION: NIDA RESEARCH TO ADDRESS ADDICTION TREATMENT  
CHALLENGES: INTERVENTIONS, IMPLEMENTATION AND COLLABORATION  
    PRESENTERS: *Lori DuCharme, Ph.D., Sara J. Becker, Ph.D. and Kelli S. Scott, Ph.D.*

**Please Note:** CEU certificates will be mailed to participants after the completion of the conference. Participants will be required to sign in to workshops to verify attendance to obtain CEUs. Participants are expected to attend the entire length of each workshop. We appreciate your cooperation with this process.

# Monday, March 20, 2023

## 4 CEUs

|                            |  |                           |
|----------------------------|--|---------------------------|
| <b>10:30 AM - 12:00 PM</b> | <i>Registration &amp; Networking</i>   | <b>LOBBY</b>              |
| <b>10:30 AM - 5:00 PM</b>  | <i>Exhibits</i>  | <b>ABRICOT</b>            |
| <b>11:45 AM - 12:00 PM</b> | <i>Welcome Address</i><br>ICB President, Lawrence A. Dunbar<br>ICB Executive Director, Chris Boyster   | <b>GRAND BALLROOM</b>     |
| <b>12:00 PM - 1:30 PM</b>  | <i>Keynote</i><br><b>IDOC - Transforming from the Inside Out</b><br><i>Alyssa Williams, IDOC, Acting Assistant Director</i><br><b>ATTENDANCE REQUIRED*</b>   | <b>GRAND BALLROOM</b>     |
| <b>1:30 PM - 2:00 PM</b>   | <i>Snack &amp; Beverage Break</i>  | <b>ABRICOT</b>            |
| <b>2:00 PM - 4:30 PM</b>   | <i>Workshops A &amp; B</i>   |                           |
| <b>WORKSHOP A</b>          | <b>Substance Use Disorder Clients &amp; the Secrets They Hide</b><br><i>Stella Nicholson, CAADC, MA, LCPC, MAC, CODP I, ICB Board Secretary</i><br>Sponsored By:    | <b>BALLROOM 3 &amp; 4</b> |
| <b>WORKSHOP B</b>          | <b>Women and Substance Use: Providing Gender-Responsive Practices in Treatment Settings</b><br><i>Victoria Wynecoop-Abrahamson, LSW</i>  | <b>BALLROOM 1 &amp; 2</b> |
| <b>5:00 PM - 6:00 PM</b>   | <i>Meet the Executive Director Reception</i>   | <b>ALCOVE</b>             |
| <b>6:00 PM - 9:15 PM</b>   | <i>Monday Evening Workshop (3 CEUs)</i><br><b>Evidence-Based Complementary Modalities of Treatment</b><br><i>Lawrence A. Dunbar, MS, CAADC, CODP II, CPS, PCGC, ICB Board President, Monika Gomez, BS, CADC, ICB Board Student Advisor and Kirsten Leininger, BS, CADC, ICB Board Member</i><br><b>SPECIAL REGISTRATION &amp; FEE REQUIRED</b> | <b>LAKESHORE</b>          |
| <b>7:30 PM - 7:45 PM</b>   | <i>Evening Workshop Water Break</i>  | <b>LAKESHORE</b>          |

# Tuesday, March 21, 2023

## 6 CEUs

|                          |  |                                     |
|--------------------------|--|-------------------------------------|
| <b>7:00 AM - 8:00 AM</b> | <i>Registration</i>                      | <b>LOBBY</b>                        |
| <b>7:00 AM - 8:00 AM</b> | <i>Networking, Continental Breakfast</i> | <b>ABRICOT<br/>ATRIUM - SEATING</b> |

# Tuesday, March 21, 2023

## continued

|                            |  |                           |
|----------------------------|--|---------------------------|
| <b>7:30 AM - 5:00 PM</b>   | <b>Exhibits</b>  | <b>ABRICOT</b>            |
| <b>8:00 AM - 8:15 AM</b>   | <b>Welcome Address &amp; Recognition Ceremony</b><br>ICB President, Lawrence A. Dunbar<br>ICB Executive Director, Chris Boyster  | <b>GRAND BALLROOM</b>     |
| <b>8:15 AM - 9:45 AM</b>   | <b>Keynote</b><br><b>Paws for Patrick</b><br><i>Fronzie Roemer and Dan Maigler, LCSW</i><br><b>ATTENDANCE REQUIRED*</b>  | <b>GRAND BALLROOM</b>     |
| <b>9:45 AM - 10:15 AM</b>  | <b>Beverage Break</b>  | <b>ABRICOT</b>            |
| <b>10:15 AM - 12:00 PM</b> | <b>Workshops C, D and E</b>  |                           |
| <b>WORKSHOP C</b>          | <b>Panel Regarding Initiatives for Justice Involved Individuals at the State and National Levels</b><br><i>Dona Howell, MS, CRADC, CODP II, Alyssa Williams, IDOC, Acting Assistant Director, Jennifer Parrack, IDOC, Chief of Programs, Jason Garnett, IDOC, Chief of Parole, Jennifer Becan, Ph.D., Dave Olson, Ph.D. and Jonathon Ross, Ph.D.</i><br>Sponsored By:  <b>ATTC</b> <small>Great Lakes (HHS Region 5) Addiction Technology Transfer Center Network Funded by Substance Abuse and Mental Health Services Administration</small> | <b>BALLROOM 3 &amp; 4</b> |
| <b>WORKSHOP D</b>          | <b>Navigating Shame Culture</b><br><i>Cheri DeMoss, MA, LCPC, CAADC, NCADCII, MAC, NCRS</i><br>Sponsored By:  <b>The Illinois Family Resource Center</b> <small>Sometimes change happens an hour at a time</small>  | <b>LAKESHORE</b>          |
| <b>WORKSHOP E</b>          | <b>Combat Trauma, Post-Traumatic Stress, Post-Traumatic Growth, Traumatic Brain Injury and Moral Injury in Veterans</b><br><i>Joseph E. Troiani, Ph.D., CADC, ICB President-Elect</i>  | <b>BALLROOM 1 &amp; 2</b> |
| <b>12:00 PM - 1:15 PM</b>  | <b>Lunch</b>   | <b>ATRIUM</b>             |
| <b>1:15 PM - 4:30 PM</b>   | <b>Workshops C, D and E Continued</b>  |                           |
| <b>3:00 PM - 3:30 PM</b>   | <b>Beverage Break</b>  | <b>ABRICOT</b>            |
| <b>4:30 PM - 5:00 PM</b>   | <b>Exhibits &amp; Networking</b>   | <b>ABRICOT</b>            |
| <b>6:00 PM - 9:15 PM</b>   | <b>Tuesday Evening Workshop (3 CEUs)</b><br><b>Untenable Beliefs, Incredulous Change</b><br><i>Cheri DeMoss, MA, LCPC, CAADC, NCADCII, MAC, NCRS</i><br><b>SPECIAL REGISTRATION &amp; FEE REQUIRED</b>   | <b>LAKESHORE</b>          |
| <b>7:00 PM - 8:00 PM</b>   | <b>Open AA Meeting</b>   | <b>BALLROOM 1 &amp; 2</b> |
| <b>7:30 PM - 7:45 PM</b>   | <b>Evening Workshop Water Break</b>  | <b>LAKESHORE</b>          |

# Wednesday, March 22, 2023

## 6 CEUs

|                            |   |                                     |
|----------------------------|---|-------------------------------------|
| <b>7:00 AM - 8:00 AM</b>   | <b>Registration</b>   | <b>LOBBY</b>                        |
| <b>7:00 AM - 8:00 AM</b>   | <b>Networking, Continental Breakfast</b>  | <b>ABRICOT<br/>ATRIUM - SEATING</b> |
| <b>7:30 AM - 5:00 PM</b>   | <b>Exhibits</b>   | <b>ABRICOT</b>                      |
| <b>8:00 AM - 8:15 AM</b>   | <b>Welcome Address</b><br>ICB Senior Operations, Dianne Williams  | <b>ABRICOT</b>                      |
| <b>8:30 AM - 12:00 PM</b>  | <b>Workshops 1-3</b>  |                                     |
| <b>WORKSHOP 1</b>          | <b>Leadership 2023: Heroic Recovery - Embracing Your Clients' Diversity (A Training of Leaders Presentation)</b><br><i>Nina J. Henry, LCPC, CADC, Pamela Woll, MA, CPS and Giselle Hernandez-Navarro, LCSW, CADC</i>  | <b>MARLBOROUGH</b>                  |
| <b>WORKSHOP 2</b>          | <b>Peer Professionals and their Role in the Recovery/Wellness Continuum</b><br><i>Justin R. Beattey, CAPRC II-MH/FS/GS, ICPR, CADAC II, ICADC, CSPR-PR/CL, CRP, MATS, BCPG</i>  | <b>BARRINGTON</b>                   |
| <b>WORKSHOP 3</b>          | <b>Working With You, Makes Me Blue</b><br><i>Sherwin K. Miles, CADC and Leonta Jackson, Sr., MS, BS</i>   | <b>STANFORD</b>                     |
| <b>10:00 AM - 10:30 AM</b> | <b>Beverage Break</b>   | <b>ABRICOT</b>                      |
| <b>12:00 PM - 1:15 PM</b>  | <b>Lunch</b>  | <b>ATRIUM</b>                       |
| <b>1:15 PM - 4:30 PM</b>   | <b>Workshops 4-6</b>  |                                     |
| <b>WORKSHOP 4</b>          | <b>What to Do When Your Client Says They're Hearing Voices? An Integrated Treatment Approach for Co-Occurring Psychosis and Substance Use Disorders</b><br><i>Dominique Phua, LCSW, CADC</i>  | <b>STANFORD</b>                     |
| <b>WORKSHOP 5</b>          | <b>The Effectiveness of the Intact Family Recovery Model in Child Welfare</b><br><i>Maha McDiarmid, MPPA, Randi Slack, Andrea Durbin, Susan Pickett, Ph.D. and Rachel Monroe, MNM</i><br>Sponsored By:  <b>The Illinois Family Resource Center</b><br><i>Sometimes change happens an hour at a time</i> | <b>BARRINGTON</b>                   |
| <b>WORKSHOP 6</b>          | <b>Ethical Considerations</b><br><i>George K. Rafeedie, MPA, CSADC</i>  | <b>MARLBOROUGH</b>                  |
| <b>2:45 PM - 3:00 PM</b>   | <b>Beverage Break</b>   | <b>ABRICOT</b>                      |
| <b>4:30 PM - 5:00 PM</b>   | <b>Exhibits &amp; Networking</b>  | <b>ABRICOT</b>                      |
| <b>6:00 PM - 7:00 PM</b>   | <b>Open NA Meeting</b>  | <b>STANFORD</b>                     |
| <b>7:00 PM - 8:00 PM</b>   | <b>Open AA Meeting</b>  | <b>BARRINGTON</b>                   |

# Thursday, March 23, 2023

## 6 CEUs

|                            |  |                                     |
|----------------------------|--|-------------------------------------|
| <b>7:00 AM - 8:00 AM</b>   | <b>Registration</b>  | <b>LOBBY</b>                        |
| <b>7:00 AM - 8:00 AM</b>   | <b>Networking, Continental Breakfast</b>   | <b>ABRICOT<br/>ATRIUM - SEATING</b> |
| <b>7:30 AM - 5:00 PM</b>   | <b>Exhibits</b>  | <b>ABRICOT</b>                      |
| <b>8:00 AM - 8:15 AM</b>   | <b>Welcome Address</b><br>ICB Senior Operations, Dianne Williams   | <b>ABRICOT</b>                      |
| <b>8:30 AM - 11:30 AM</b>  | <b>Workshops 7-9</b>   |                                     |
| <b>WORKSHOP 7</b>          | <b>A Wilderness Survival Guide to the Field of Addictions</b><br><i>Jason Florin, MA, MHS, LPC, CAADC, SAP</i>   | <b>MARLBOROUGH</b>                  |
| <b>WORKSHOP 8</b>          | <b>Specialized Substance Use Disorders Treatment for Adolescents and Emerging Adults</b><br><i>Mark Sanders, LCSW, CADC</i>  | <b>STANFORD</b>                     |
| <b>WORKSHOP 9</b>          | <b>Raising Awareness of Disordered Gambling: We All Have a Role to Play</b><br><i>Elizabeth Thielen, LPC, PCGC and Anita Pindiur, MS, LCPC, CADC, PCGC, ICDVP, CAMS-I</i>  | <b>BARRINGTON</b>                   |
| <b>10:00 AM - 10:15 AM</b> | <b>Beverage Break</b>  | <b>ABRICOT</b>                      |
| <b>11:45 AM - 12:15 PM</b> | <b>Annual Meeting, Reports and Awards</b><br><b>ATTENDANCE REQUIRED*</b>   | <b>GRAND BALLROOM</b>               |
| <b>12:15 PM - 1:15 PM</b>  | <b>Lunch</b>   | <b>GRAND BALLROOM</b>               |
| <b>1:15 PM - 4:30 PM</b>   | <b>Workshops 10-12</b>   |                                     |
| <b>WORKSHOP 10</b>         | <b>ICB Credentials</b><br><i>Dianne Williams, ICB Senior Operations</i>  | <b>BARRINGTON</b>                   |
| <b>WORKSHOP 11</b>         | <b>Tools and Skills for Effective Clinical Supervision</b><br><i>Bob Carty, LCSW, CADC and Joseph Rosenfeld, Psy.D., CRADC, HS-BCP</i><br><i>Sponsored By:</i>  <b>The Illinois Family Resource Center</b><br><i>Sometimes change happens an hour at a time</i> | <b>STANFORD</b>                     |
| <b>WORKSHOP 12</b>         | <b>Leveraging Peer Services: Building Recovery Centers and Peer Development</b><br><i>Tony Vezina, BSW, CRM II, PSS</i>  | <b>MARLBOROUGH</b>                  |
| <b>3:00 PM - 3:30 PM</b>   | <b>Beverage Break</b>  | <b>ABRICOT</b>                      |
| <b>4:30 PM - 5:00 PM</b>   | <b>Exhibits &amp; Networking</b>   | <b>ABRICOT</b>                      |
| <b>5:30 PM - 7:30 PM</b>   | <b>Job Fair</b><br><i>Open to ANYONE in search of a job in behavioral health.</i>  | <b>ALCOVE</b>                       |

Disclaimer: The workshops do not necessarily reflect the policies or practices of ICB, Inc.

# Thursday, March 23, 2023

continued

|                   |                 |            |
|-------------------|-----------------|------------|
| 6:00 PM - 7:00 PM | Open NA Meeting | STANFORD   |
| 7:00 PM - 8:00 PM | Open AA Meeting | BARRINGTON |

# Friday, March 24, 2023

4 CEUs

|                     |  |                |
|---------------------|--|----------------|
| 7:00 AM - 8:00 AM   | Registration   | LOBBY          |
| 7:00 AM - 8:00 AM   | Networking, Buffet Breakfast   | GRAND BALLROOM |
| 7:30 AM - 1:00 PM   | Exhibits   | ABRICOT        |
| 8:15 AM - 8:30 AM   | <b>WELCOME ADDRESS</b><br>ICB President, Lawrence A. Dunbar<br>ICB Executive Director, Chris Boyster   | GRAND BALLROOM |
| 8:30 AM - 10:00 AM  | <b>Keynote</b><br><b>NIDA Research to Address Addiction Treatment Challenges: Interventions, Implementation and Collaboration</b><br>Lori DuCharme, Ph.D., Sara J. Becker, Ph.D. and Kelli S. Scott, Ph.D.<br><b>ATTENDANCE REQUIRED*</b>  | GRAND BALLROOM |
| 10:00 AM - 10:30 AM | Snack & Beverage Break   | ABRICOT        |
| 10:30 AM - 1:00 PM  | <b>Workshop 13</b><br><b>Innovative Treatment and Recovery Services: SUPR/IDHS Programs and Initiatives</b><br>Stephanie Frank, SUPR, Deputy Director of Planning, Performance Assessment and Federal Projects, Sherrine Peyton, SUPR, State Opioid Settlement Administrator, Nicole Gastala, SUPR, Medical Director, Kimberly Sriner, SUPR, Statewide Coordinator of Residential Recovery Services, Kellie Gage, SUPR, Program Manager of Gambling Service Programs, Lee Ann Reinert, DMH, Deputy Director of Policy, Planning and Innovation and Amanda Lake, SUPR, Substance Use Disorder Senior Policy Advisor | GRAND BALLROOM |
| 1:00 PM             | Adjourn  |                |

The ICB Board of Directors and Staff would like to thank our *volunteers* for dedicating their time to ensure a terrific conference.

**WE SIMPLY COULD NOT DO WHAT WE DO WITHOUT VOLUNTEERS!**







# Thank You 2023 ICB Scholarship Donors

College of Lake County  
Governors State University  
Illinois Family Resource Center

*ICB greatly appreciates your generosity and support!*



FIND YOUR *dream job*

open to **ANYONE**  
in search of a job  
in behavioral  
health

Conference & non-conference participants can  
attend. **NO REGISTRATION NECESSARY!**

**JOB FAIR**  
March 23, 2023 | 5:30-7:30 PM  
Westin Hotel | Itasca, IL

Illinois  
Certification  
Board, Inc.

For more information: [info@iaodapca.org](mailto:info@iaodapca.org)

# Thank You Sponsors

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bronze



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Springfield, IL 62703

Meet the Executive  
Director Reception



Bag Sponsor



Workshop Sponsors



Great Lakes (HHS Region 5)

**ATTC**

Addiction Technology Transfer Center Network  
Funded by Substance Abuse and Mental Health Services Administration

# Thank You Exhibitors

**A Safe Haven**  
**Ascension-Presence Behavioral Health**  
**Aurora University**  
**Family Guidance Center, Inc.**  
**Fighting Addiction with Fiction**  
**Gateway Foundation, Inc**  
**Governors State University**  
**Hill ASAP, Inc.**  
**Illinois Family Resource Center**  
**Latino Treatment Center**  
**Montrose Behavioral Health Hospital**  
**NA-Chicago Land Region**  
**N' The Spirit Transformational Living**  
**Newport Healthcare**  
**Northern Illinois Recovery**  
**Northwestern Medicine Behavioral Health Services**  
**Orion Healthcare Technology**  
**Paws for Patrick**  
**Recovery Centers of America**  
**Summit Behavioral HealthCare**  
**University of St. Francis**  
**Way Back Inn**  
**WestCare Foundation**  
**Wilbur Wright College**

# CALL FOR PAPERS

FALL 2023 & SPRING 2024



## Presentation Information

**Presentation Title:** \_\_\_\_\_

**Format of Presentation:**  90 min  2 Hr.  3 Hr.  Panel  Flexible  
(Choose 1 or more)

**Level of Training:**  Level 1 - Basic  Level 2 - Intermediate  Level 3 - Advanced

**Topic Areas (choose 1 or more):**

- |   |  |   |                                       |
|---|--|---|---------------------------------------|
| <input type="checkbox"/> AOD Specific         | <input type="checkbox"/> Prevention        | <input type="checkbox"/> Relationships    | <input type="checkbox"/> CODP/RDDP    |
| <input type="checkbox"/> Specific Populations | <input type="checkbox"/> Counseling Skills | <input type="checkbox"/> Criminal Justice | <input type="checkbox"/> Peer Support |
| <input type="checkbox"/> CFPP                 | <input type="checkbox"/> Gambling          | <input type="checkbox"/> LGBTQ            | <input type="checkbox"/> Other        |

**I wish to be considered for:**  Fall 2023  Spring 2024 \_\_\_\_\_

**Brief Description of Presentation (1-2 sentences):**  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Attach summary/outline of presentation (1/2 page minimum). Include the learning objectives and what participants will gain from the presentation.**

## Presenter Vita

**Complete a vita form for each and every person who will be presenting.**

**Name:** \_\_\_\_\_

**Certification/Degree:** \_\_\_\_\_

**Title:** \_\_\_\_\_

**Company/Employer:** \_\_\_\_\_

**Business Address:** \_\_\_\_\_

**Home Mailing Address:** \_\_\_\_\_

**Daytime Phone Number:** \_\_\_\_\_ **Email:** \_\_\_\_\_

**List three (3) names and phone number of references who can attest to your presentation skills.**

**Name:** \_\_\_\_\_ **Telephone (with area code):** \_\_\_\_\_

**Name:** \_\_\_\_\_ **Telephone (with area code):** \_\_\_\_\_

**Name:** \_\_\_\_\_ **Telephone (with area code):** \_\_\_\_\_

Papers for presentation at the 2023 Fall & 2024 Spring Conferences will be selected by the ICB Education/Training Committee. Presenters chosen will be notified by ICB staff. Presenters will be granted CEUs and a complimentary registration for the day of their presentation. If you have any questions about this procedure, contact Julia Ford at (217) 698-8110. You may also email the information to [Julia@iaodapca.org](mailto:Julia@iaodapca.org).

Papers for the Fall 2023 Conference must be received by May 31, 2023.  
Papers for the Spring 2024 Conference must be received by August 31, 2023.

**Complete & Return To: Training and Education Committee C/O ICB, Inc., 401 E. Sangamon Avenue - Springfield, IL 62702**



# ICB Board of Directors (2022-2023)

## Board Officers

Lawrence Dunbar, CAADC, President  
Joe Troiani, CADC, President-Elect  
Adriana Trino, CADC, Treasurer  
Stella Nicholson, CAADC, Secretary  
Marcia Van Natta, CADC, Past President

## Board Members

Michael Fonda, CSADC  
Monika Gomez, CADC  
Brian Hazard, CADC  
Kirsten Leininger, CADC  
Michael Moran, CAADC  
John Nunley, CADC  
Timothy O'Boyle, CADC

## ICB Staff Members

Chris Boyster, Executive Director  
Dianne Williams, Senior Operations  
Julia Ford, Operations  
Madison Litterly, Operations  
Eryn Leever, Operations  
Robyn McCarty, Office Manager



# SPRING CONFERENCE 2023

EVALUATION FORM | MARCH 20-24, 2023



## INSTRUCTIONS:

Please rate the overall conference in the categories listed below on the following scale:

### QUESTIONS:

### RATING SCALE:

Excellent    Very Good    Average    Below Average    Poor

- Met My Objectives
- Quality Met My Expectations
- Provided Me With Useful Contacts

|                       |                       |                       |                       |                       |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
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| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Comments \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

- Friendliness & Helpfulness of Volunteers
- Friendliness & Helpfulness of Staff

|                       |                       |                       |                       |                       |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
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| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Comments \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

- Exhibit Area

|                       |                       |                       |                       |                       |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|

Comments \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

- Ease of Registration
- Daily Schedule
- Comfort (space, lighting, temperature, acoustics, ventilation)
- Location
- Meals

|                       |                       |                       |                       |                       |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
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Comments \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Your comments are very important to us!**  
**Collection Boxes Located at Walk-In Registration and the Exhibit Hall.**

